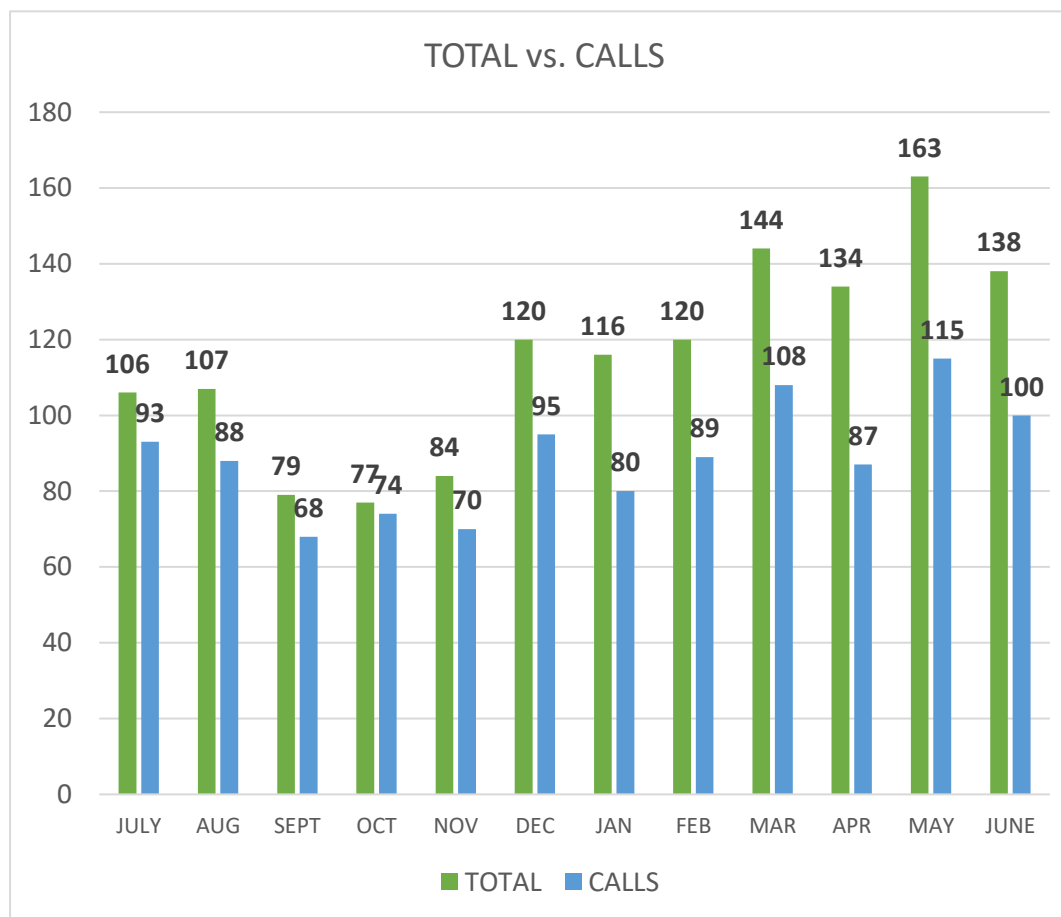


TRANSITION SURVEY JULY 2022-JUNE 2023

TOTAL NUMBER OF TRANSITIONS VS CALLS

MONTH	TOTAL	CALLS
JULY	106	93
AUG	107	88
SEPT	79	68
OCT	77	74
NOV	84	70
DEC	120	95
JAN	116	80
FEB	120	89
MAR	144	108
APR	134	87
MAY	163	115
JUNE	138	100

TOTAL	1388	1067
LAST YEAR	1105	967

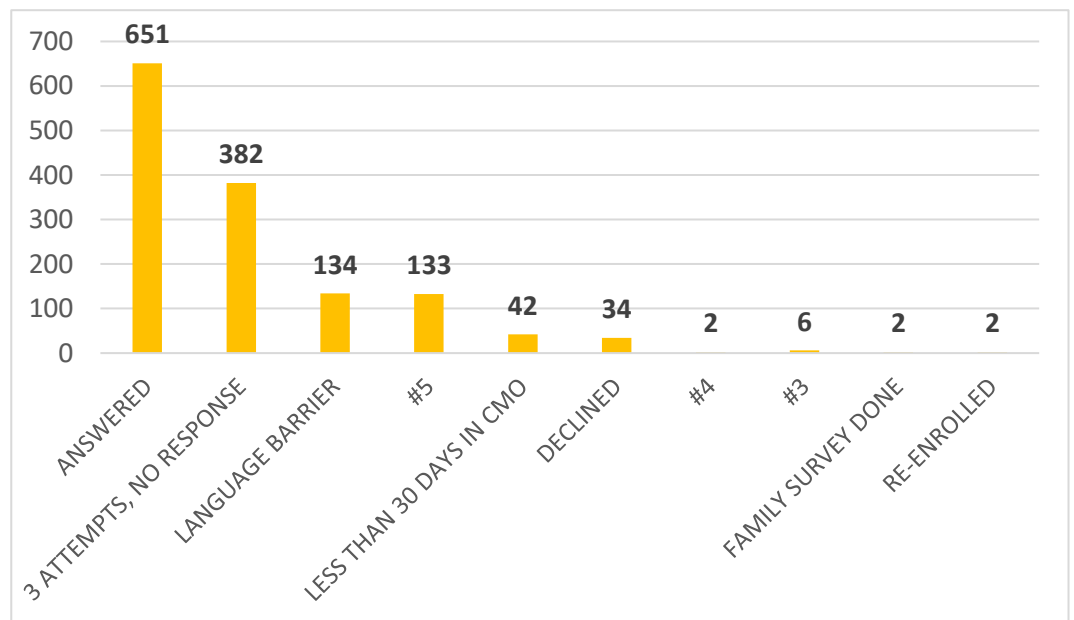


283 MORE TOTAL TRANSITIONS THIS YEAR.
100 MORE CALLS TO MAKE THIS YEAR.

PHONE CALL OUTCOMES

CALLS	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
ANSWERED	60	50	51	54	48	56	49	47	60	50	70	56	651
3 ATTEMPTS, NO RESPONSE	31	29	15	18	19	38	27	41	46	36	42	40	382
LANGUAGE BARRIER	0	0	0	0	0	8	15	16	19	30	27	19	134
#5	9	18	6	2	9	10	12	12	15	12	15	13	133
LESS THAN 30 DAYS IN CMO	2	0	4	1	4	7	4	2	1	5	6	6	42
DECLINED	2	9	2	2	3	1	4	1	2	1	3	4	34
#4	2	0	0	0	0	0	0	0	0	0	0	0	2
#3	0	1	1	0	1	0	2	0	1	0	0	0	6
FAMILY SURVEY DONE	0	0	0	0	0	0	1	1	0	0	0	0	2
RE-ENROLLED	0	0	0	0	0	0	2	0	0	0	0	0	2
TOTAL	106	107	79	77	84	120	116	120	144	134	163	138	1388

CALLS	TOTAL	%	LAST YEAR
ANSWERED	651	47%	61%
3 ATTEMPTS, NO RESPONSE	382	28%	26%
LANGUAGE BARRIER	134	10%	0%
#5	133	10%	8%
LESS THAN 30 DAYS IN CMO	42	3%	2%
DECLINED	34	2%	1%
#4	2	0%	1%
#3	6	0%	1%
FAMILY SURVEY DONE	2	0%	0%
RE-ENROLLED	2	0%	0%
TOTAL	1388	100%	100%



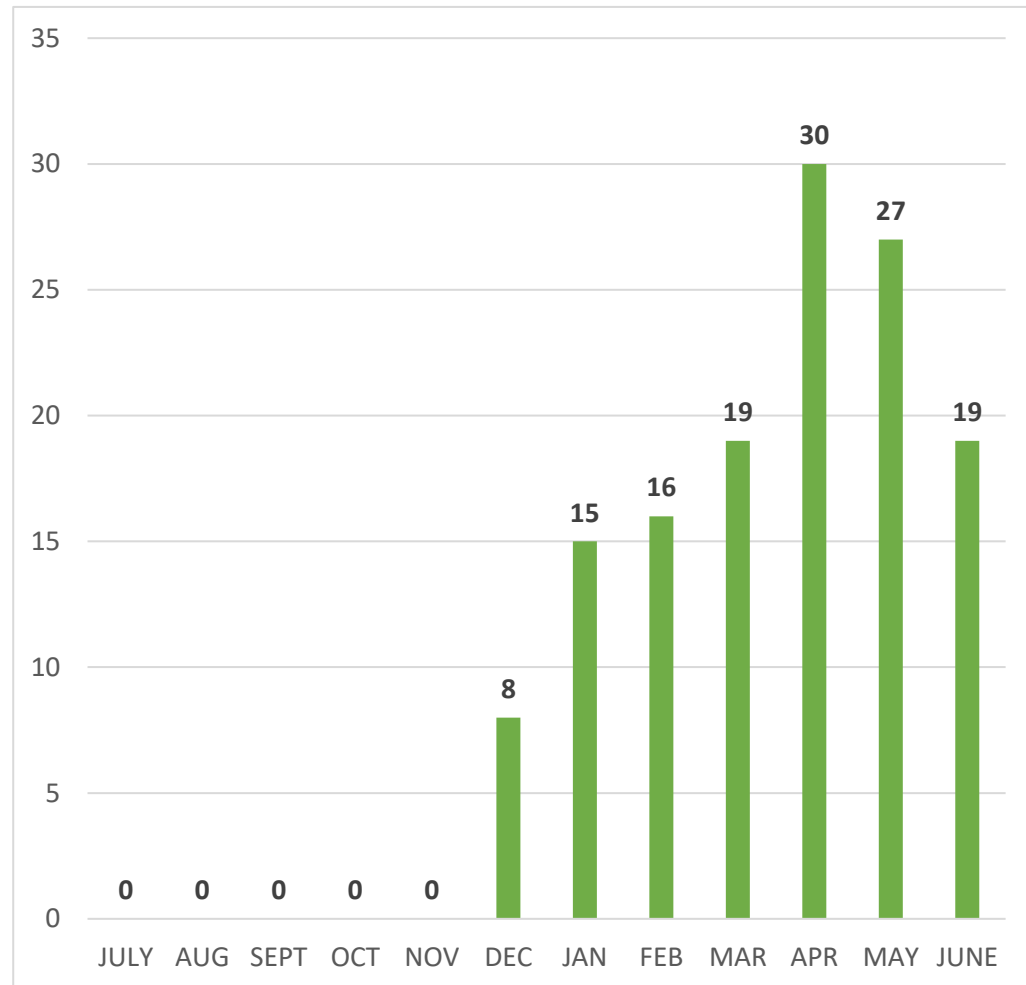
10% INCREASE TO LANGUAGE BARRIER.

SPANISH SPEAKING FAMILIES NOT REACHED DECEMBER 2022 TO JUNE 2023.

LANGUAGE BARRIER

LANGUAGE BARRIER	#	%
JULY	0	0%
AUG	0	0%
SEPT	0	0%
OCT	0	0%
NOV	0	0%
DEC	8	6%
JAN	15	13%
FEB	16	13%
MAR	19	13%
APR	30	22%
MAY	27	17%
JUNE	19	15%

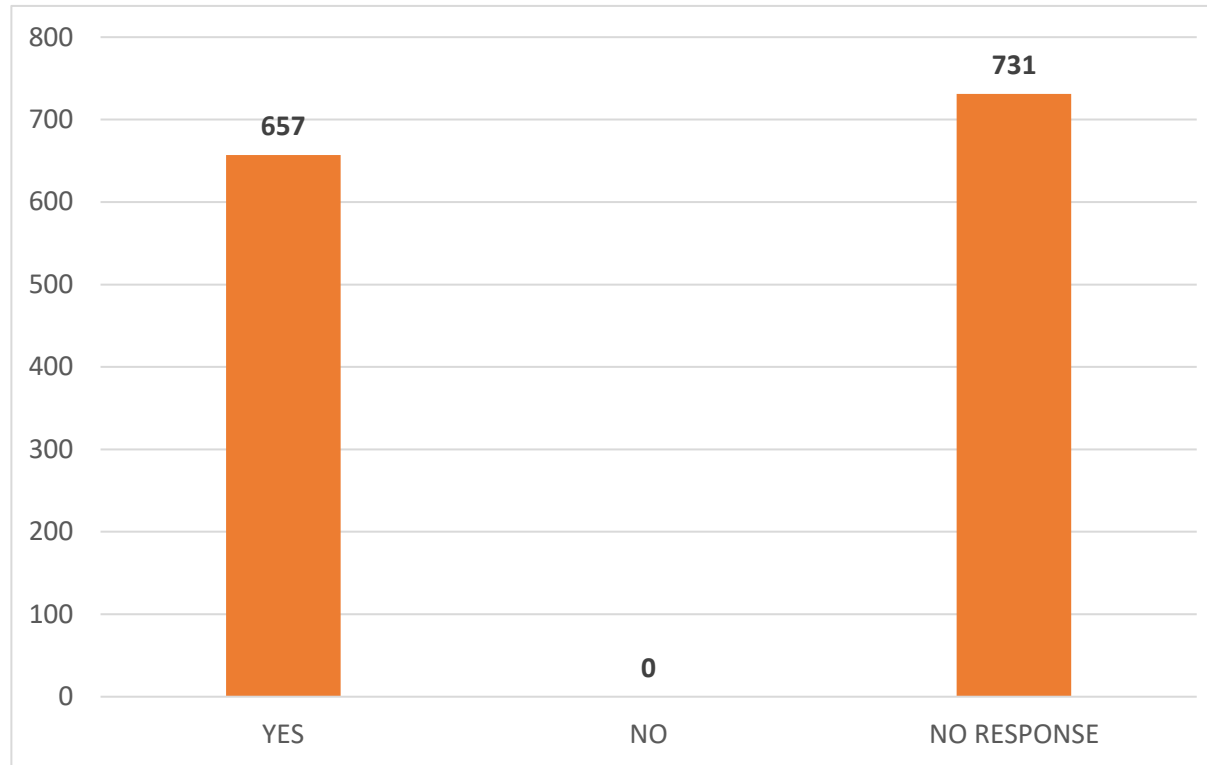
GRAND TOTAL	134	10%
LAST YEAR	0	0%



LAST YEAR THERE WERE 0 LANGUAGE BARRIER SURVEYS, THIS YEAR THERE WERE 134 IN 7 MONTHS.

THERE IS AN AVERAGE OF 14% NOT BEING REACHED DUE TO A LANGUAGE BARRIER.

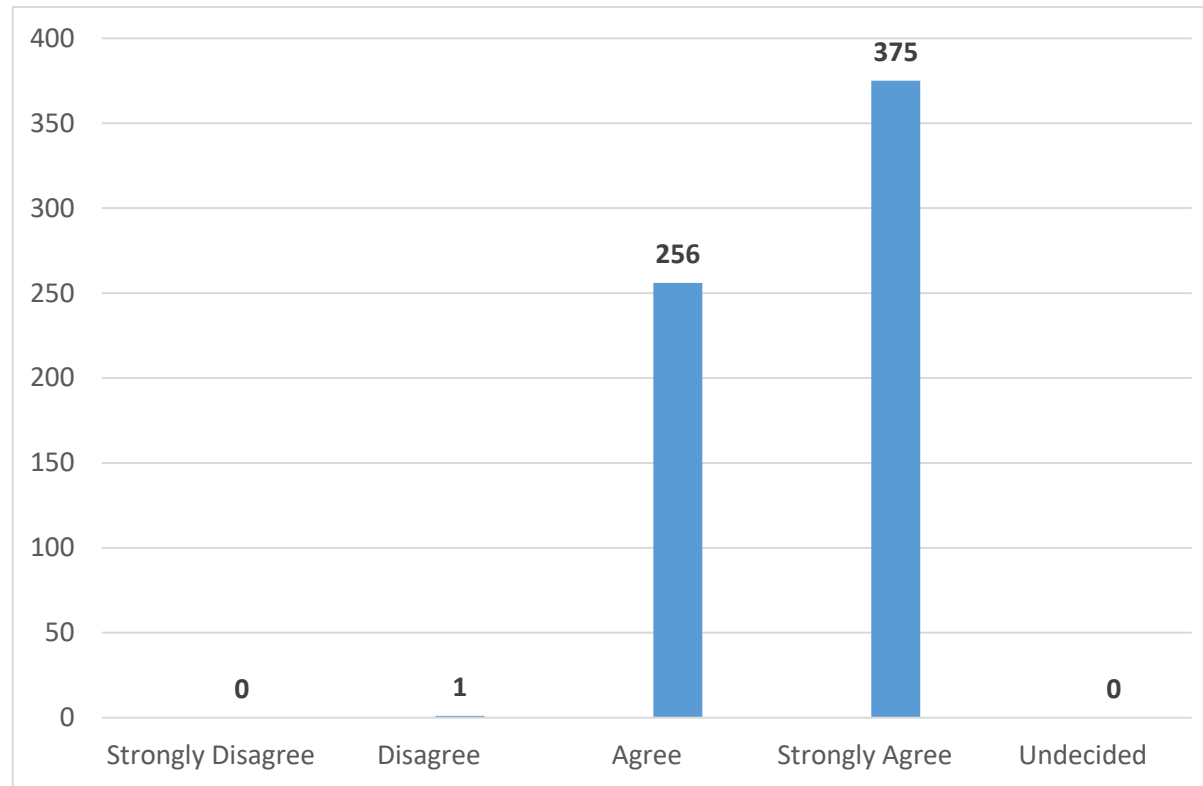
CAN YOU CONFIRM THE FOLLOWING MEETING OCCURRED?



CONFIRMED DATE	#	%	LAST YEAR
YES	657	47%	60%
NO	0	0%	0%
NO RESPONSE	731	53%	40%

NO RESPONSE REASONS: 3 ATTEMPTS NO RESPONSE, LANGUAGE BARRIER, DECLINED, #5, #4, #3, LESS THAN 30 DAYS IN CMO, FAMILY SURVEY ALREADY DONE, AND RE-ENROLLED.

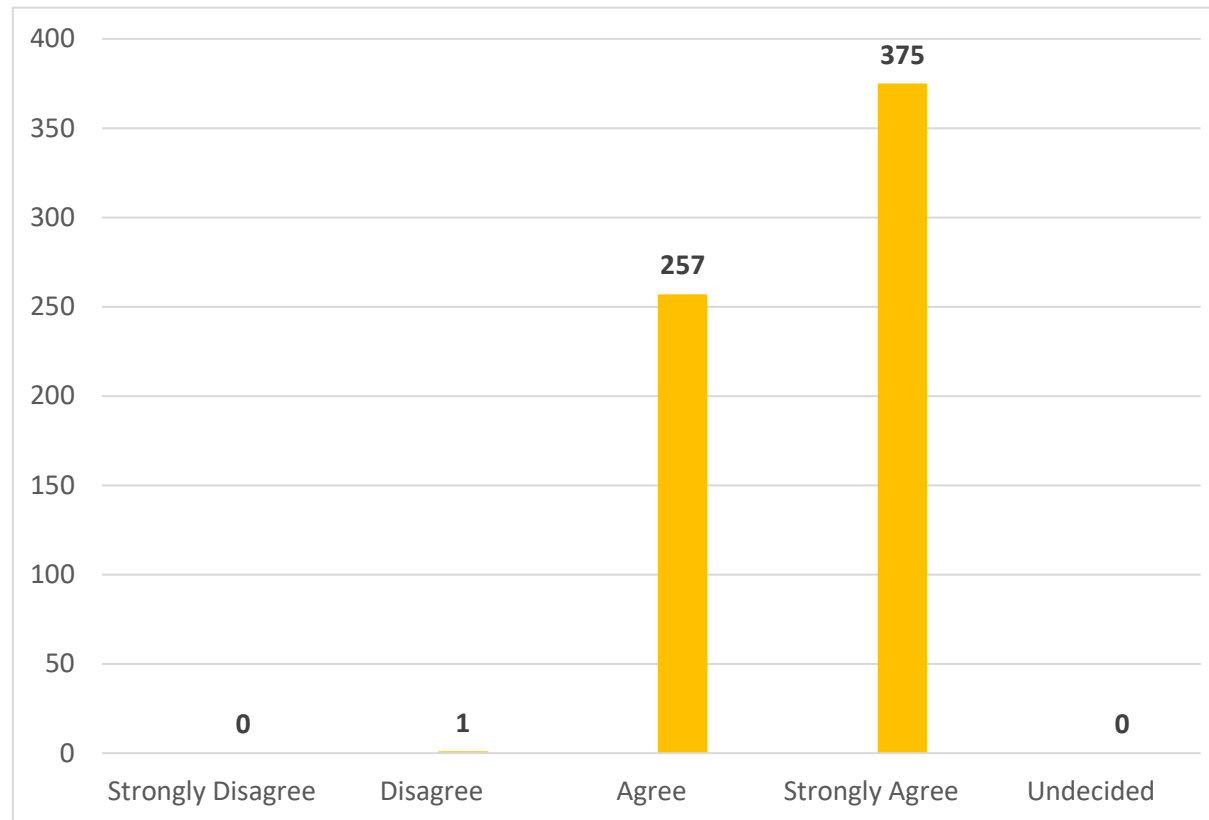
**MY VALUES AND PREFERENCES/MY FAMILY'S VALUES AND PREFERENCES
ARE TREATED WITH DIGNITY AND RESPECT.**



Strongly Disagree	0	0%
Disagree	1	1%
Agree	256	40%
Strongly Agree	375	59%
Undecided	0	0%
TOTAL # OF ANSWERS	632	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

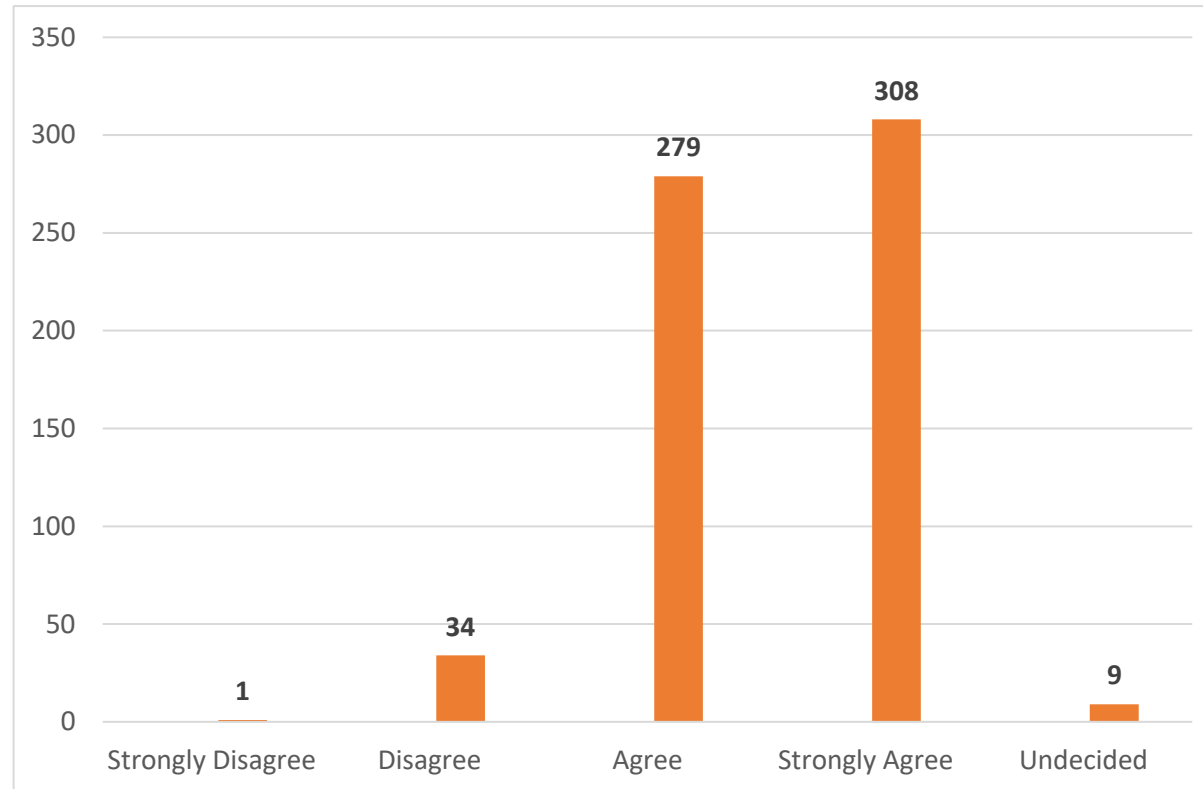
I WAS LISTENED TO WHEN I EXPRESSED MYSELF.



Strongly Disagree	0	0%
Disagree	1	0%
Agree	257	41%
Strongly Agree	375	59%
Undecided	0	0%
TOTAL # OF ANSWERS	632	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

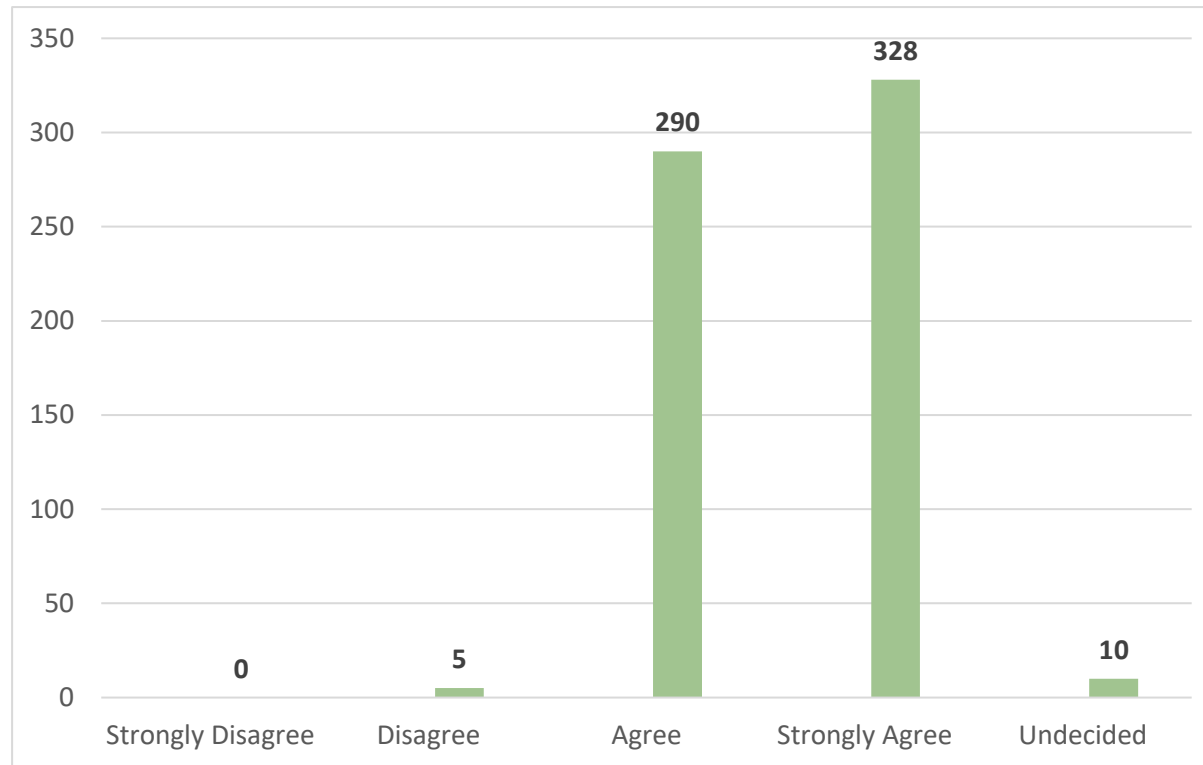
**AS A RESULT OF THE CMO, I NOW HAVE THE ABILITY TO USE NATURAL SUPPORTS/
WE NOW HAVE THE ABILITY TO USE NATURAL SUPPORTS (FRIENDS, TEACHERS, NEIGHBORS, ETC.)**



Strongly Disagree	1	1%
Disagree	34	5%
Agree	279	44%
Strongly Agree	308	49%
Undecided	9	1%
TOTAL # OF ANSWERS	631	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

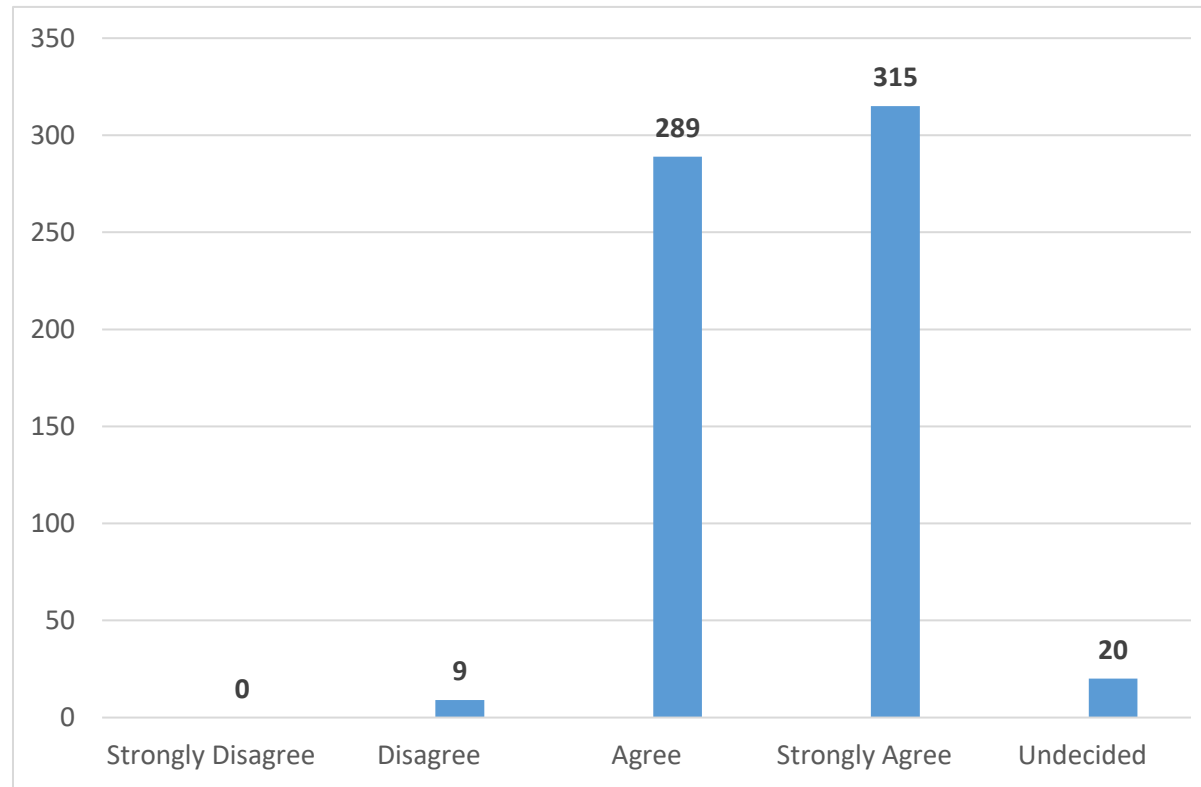
**I FEEL I AM ABLE TO EFFECTIEVLY MANAGE
MY PLAN OF CARE/MY YOUTH'S PLAN OF CARE.**



Strongly Disagree	0	0%
Disagree	5	1%
Agree	290	46%
Strongly Agree	328	51%
Undecided	10	2%
TOTAL # OF ANSWERS	633	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

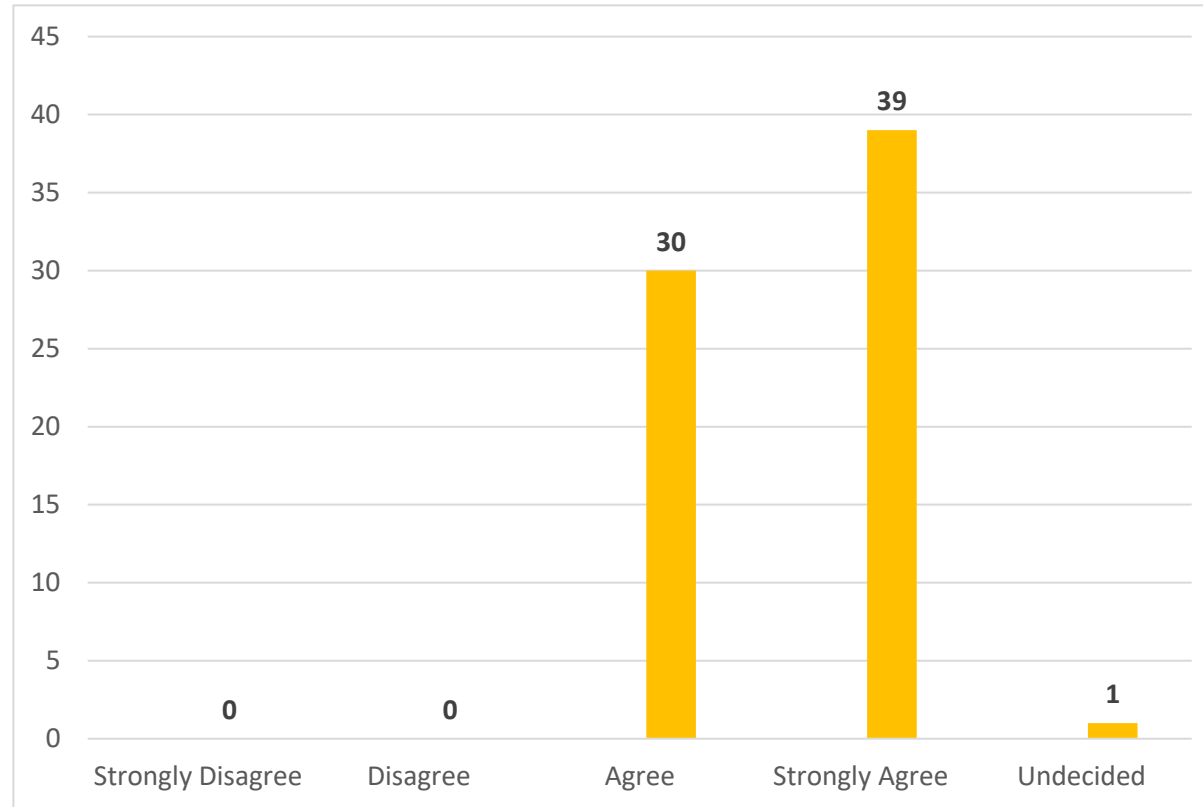
AS A RESULT OF BEING ENROLLED WITH THE CMO, I BELIEVE THAT I HAVE IMPROVED AND AM BECOMING HEALTHIER/MY YOUTH HAS IMPROVED AND IS BECOMING HEALTHIER.



Strongly Disagree	0	0%
Disagree	9	1%
Agree	289	46%
Strongly Agree	315	50%
Undecided	20	3%
TOTAL # OF ANSWERS	633	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

**HAVE YOU BEEN ABLE TO MANAGE
YOUR PHYSICAL AND MEDICAL HEALTH/MY YOUTH'S PHYSICAL AND MEDICAL HEALTH (BHH)**

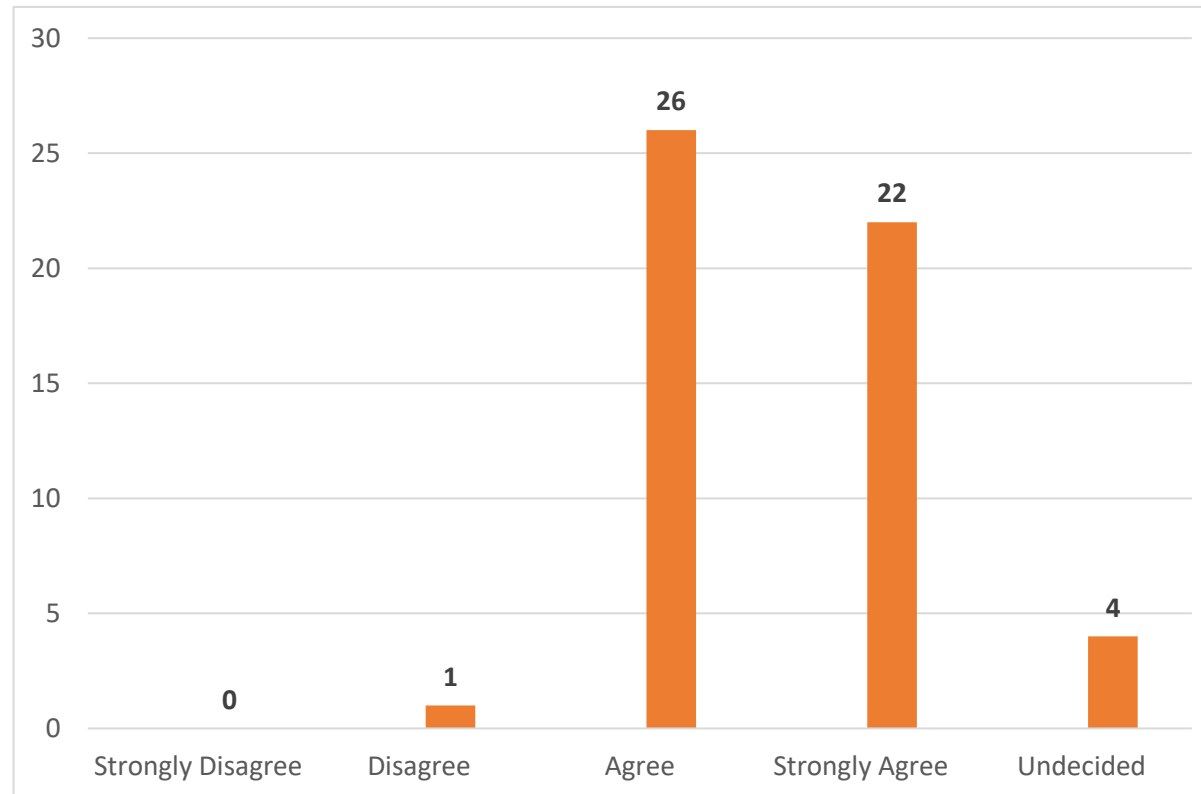


Strongly Disagree	0	0%
Disagree	0	0%
Agree	30	43%
Strongly Agree	39	56%
Undecided	1	1%
TOTAL # OF ANSWERS	70	100%

ONLY FAMILIES WITH BHH SERVICES ARE ASKED THIS QUESTION.

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

HAVE YOU BEEN ABLE TO MANAGE THE CHALLENGES THAT ARISE FROM YOUR DEVELOPMENTAL DISABILITY/YOUR YOUTH'S DEVELOPMENTAL DISABILITY USING THE SKILLS DEVELOPED WHILE INVOLVED WITH THE CMO? (DD)

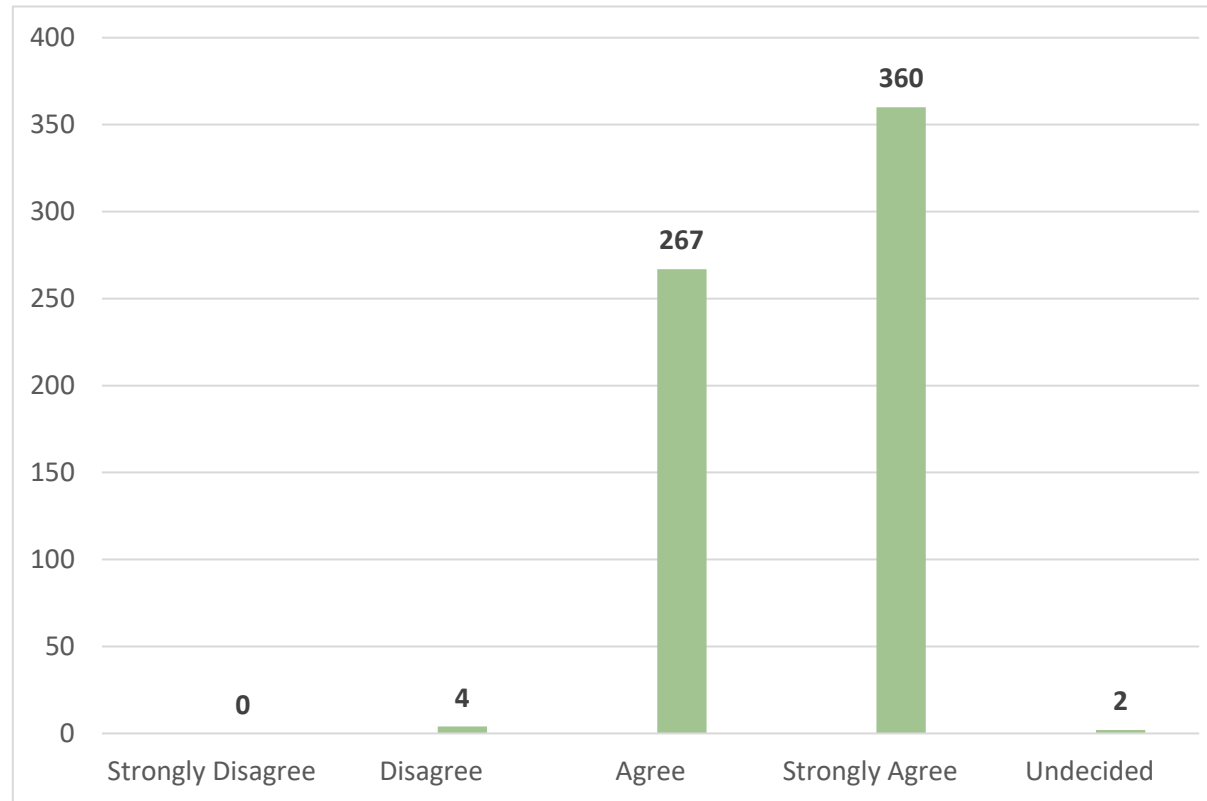


Strongly Disagree	0	0%
Disagree	1	1%
Agree	26	49%
Strongly Agree	22	42%
Undecided	4	8%
TOTAL # OF ANSWERS	53	100%

ONLY FAMILIES WITH DD SERVICES ARE ASKED THIS QUESTION.

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

**OVERALL, I AM SATISFIED WITH
MY INVOLVEMENT IN THE CMO/MY YOUTH'S INVOLVEMENT IN THE CMO.**



Strongly Disagree	0	0%
Disagree	4	1%
Agree	267	42%
Strongly Agree	360	56%
Undecided	2	1%
TOTAL # OF ANSWERS	633	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

